

GOOD PRACTICES IN SME

Gas tariffs



Designed by freepik

The following document was developed using European Union financing as part of the “Technical support for the promotion of energy audits and energy efficiency investments in small and medium-sized enterprises in Poland”. The opinions presented in this document should not be treated as the official stance of the European Union.

The project was financed by the European Union as part of Structural Reform Support Programme (SRSP) and realized by the Polish National Energy Conservation Agency (KAPE SA) in cooperation with the European Commission on behalf of the Ministry of Climate and Environment.

Gas market liberalization

The liberalization of the gas market in Poland is connected to the implementation of European Union Directives. The main stages of this process are, among others, separation of network service provisions (transmission, distribution and storage) and gas fuel sales, as well as increasing the possibilities of acquiring gas from different directions and supply sources. Providing network services is regulated more strictly and standardised across the EU. The main rules of providing these services is the right for all stakeholder market participants to access the existing network infrastructure in a transparent and non-discriminatory way (third party access rules). This is meant to ensure the right to choose the gas supplier by all customers connected to the gas network. The sale of gas fuels is being slowly deregulated, while maintaining the minimal supply safety requirements and preventing market manipulation.

Source: ure.gov.pl

What should be known about changing the gas supplier?

Each customer with a contract with PGNiG for the sale and distribution of gas can terminate it and choose a new supplier. The change is at no cost. This does not mean delivery interruptions or the need to replace the installation. The original seller and supplier is responsible continued supply.

Source: enerad.pl

How long does the change take?

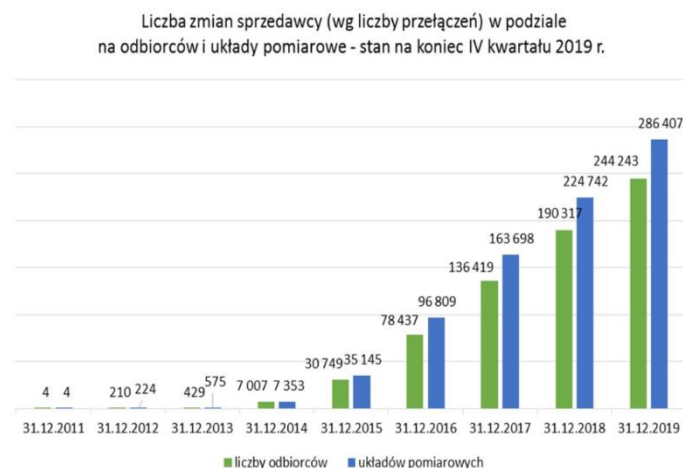
Changing the supplier, should takes about 3 to 4 weeks from signing the contract. Settlement with the previous supplier takes place after the expiry of the old contract.

Source: enerad.pl

How does changing the supplier look like in practice?

When we choose a new gas supplier, the easiest way is authorizing the new supplier to represent us. They will inform are old supplier about the change of supplier, will terminate the contract with PGNiG. The new supplier will also pay the previous supplier a deposit for the continuous supply of gas.

Source: enerad.pl



Graph 1 Source: ure.gov.pl

Graph Title: Number of supplier changes (according to connection numbers) by consumers and measuring equipment – end of Q4 2019. Legend: Green – number of consumers, Blue – number of measuring equipment

When can we change our gas tariff?

The gas tariff can be changed in two cases:

- Change in the volume of the gas fuel used

Changing the tariff group can be the result of determining a gas consumption creating grounds for qualifying as a consumer from a different tariff group. In this case the tariff is changes by the gas supplier based on the volume of gas used, and there is no need for the consumers involvement. After qualifying for the different gas tariff, the cost of gas is calculated using the new tariff.

- Consumer choice

A consumer who belongs to one of the following tariff groups: W-1.1 to W-3.12T, Z-1.1 to Z-3.12T and S-1.1 to S-3.12T can change the tariff group alone. The change of the tariff group must take place regarding the same type of gas fuel and secondly must qualify for the same agreed upon gas volume consumed annually.

For example, a consumer from the W-1.1 group can swap to the W-1.2 or the W-1.12T tariff groups. These groups both concern the same annual volume of gas fuel consumed. By changing their gas tariff, the consumer changes the number of gas meter readings.

Source: energiadirect.pl

How to change the gas tariff?

To change one's gas tariff group, fill out the appropriate form and deliver it to the supplier: personally at the nearest Customer Service Office, by post or email. What is important is that the gas tariff can only be changed once during a contract year.

Source: energiadirect.pl