European Commission | LIVING-IN.EU | DIGITAL TOOLBOX

Support services for EU Smart Communities

Empowering European communities in their digital journey, by providing resources, training, and collaboration opportunities.

Objective

- Through the **Digital Europe Programme**, the **European Commission has launched a collaborative effort to accelerate digital maturity,** with a particular focus on **cities and communities that are less digitally ready for digital transformation**. These services aim to foster the adoption of local digital twins and other digital solutions across rural and urban areas, ensuring that technology is accessible to all

- As part of the project, 150 European cities will complete three assessments, which will be used to develop customised roadmaps and procurement templates for each city towards the implementation of a Local Digital Twin

Recommended expertise

Strategy & decision-making
- Innovation Manager (Chief Innovation, Chief Digital or Chief Technology Officer, Smart City Manager or similar)
- Relevant city departments with strategic and decision-making capacity
- Project management office (PMO)
- Thematic experts

IT/Data/Architecture
- Data Manager (Chief Data Manager, IT manager, Data Steward, or similar)
- ICT Manager and Systems Specialist
- IT Architect

IT Procurement
- Infrastructure Provider

Benefits

- Online **support services to guide your city or community** in developing and realising its digital strategy
- Tailored advisory services to assist your city in **assessing technological readiness for implementing MIM-compliant** local data platforms
- Identification of **procurement needs to advance the digitalisation roadmap implementation,** and future access to tailored procurement guidelines and templates
- A **customised digitalisation roadmap**, detailing the necessary steps and procurement strategies to enhance your technical capabilities

Financial commitment

Fully funded by the European Commission, this initiative covers all expenses related to support activities and assessments. Cities and communities looking to fund the implementation phase are **advised to explore the DEP (Digital Europe Programme) grants and funding opportunities.**

Required actions

Assemble a multidisciplinary team to efficiently respond to assessment questions and invest an estimated 2-4 days (see section recommend expertise above). This **comprehensive team composition ensures a well-rounded approach to addressing the assessments' requirements.**

What you will get

A **customised digitalisation roadmap,** detailing the necessary initiatives and correspondent objects of procurement to enhance your technical capabilities.
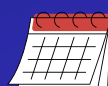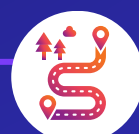
Kick off activities → *LORDIMAS → Strategy Assessment → IT Infrastructure Assessment → Digitalisation Roadmap → Procurement Support → GOAL!

Activities take place from April to August; a city's journey may progress faster or slower depending on its specific constraints.