

**Acquisition**

SHAPE, B-7100 Mons, Belgium

eva.benson@ncia.nato.intNCIA/ACQ/2019/6208
29 May 2019**Notification of Intent**
NATO Wide Global Mobile Telephony Contract**IFB-CO-15038-GMT****Estimated Value: 5,000,000 EUR**
Period of performance: 3 year base period + 2 option years

The NATO Communications and Information Agency (NCI Agency) is responsible for the in-service support of major NATO Communications and Information Systems.

The NCI Agency has a requirement to procure and manage a Global Mobile Telephony Service plus the option to procure or loan hardware (smartphones and tablets) from a single supplier across all NATO countries. This is to enable NATO to communicate globally across the twenty-nine member Nations and to manage the service centrally.

The formal IFB is planned to be issued by the beginning of July 2019 with the Bid Closing date by 1 September and the anticipated Contract Award by December 2019. The envisaged contract vehicle is an Indefinite Quantity Indefinite Delivery (IDIQ) framework contract with the effective start date of the first task order to be January 2, 2020.

NCI Agency POC: Eva Benson, Contracting Officer:

E-mail: eva.benson@ncia.nato.intNATO Communications
and Information Agency
Agence OTAN d'information
et de communication
Avenue du Bourget 140
1140 Brussels, Belgium
www.ncia.nato.int

To: Distribution List

Subject: **Notification of Intent to Invite Bids for International Competitive Bidding for NATO Wide Global Mobile Telephony Contract, IFB-CO-15038-GMT**

References: A. AC/337-D(2016)0014 dated 16 March 2016
B. BC-D(2018)0004-FINAL dated 29 January 2018

1. Notice is hereby given of the intent of the NATO CI Agency, to issue an Invitation for International Bid in relation to the provision of NATO Wide Global Mobile Telephony Contract.
2. A summary of the requirements of this Invitation for Bid (IFB) is set forth in Annex A, attached to this letter. These requirements are being refined and detailed as part of the preparation of the Invitation for Bid.
3. The reference for the Invitation for Bid is **IFB-CO-15038-GMT**, and all correspondence concerning this IFB should reference this number.
4. The estimated cost for the services and deliverables included within the basic scope of the intended contract is 3,000,000 EUR for the three- year base period and 1,000,000 EUR for each option period when exercised.
5. NCI Agency will use International Competitive Bidding (ICB) Procedure for this procurement with a bidding methodology of lowest price technically compliant. It is planned to award a single IDIQ framework contract for the entire scope of work. Partial Bidding will not be allowed.
6. The formal IFB will be issued by the beginning of July 2019 with a Bid Closing Date by 1 September 2019 and Contract Award by December 2019. The effective start date of the future contract will be January 2, 2020.
7. National Authorities are advised that the IFB package will be NATO UNCLASSIFIED.
8. Bidders are advised that there will be a tentative bid validity of 6 months from the closing date for receipt of bids. Should the selection and award procedure extend beyond 6 months after the Bid Closing Date, firms will be requested to voluntarily extend the validity of their bids. Bidders may decline to do so, withdraw their bid and excuse themselves from the bidding process without penalty.

9. National responsible authorities are kindly requested that the NCI Agency be provided with Declarations of Eligibility, not later than 26 June 2019 of qualified and certified firms, which are interested in bidding for this project. In addition to the certifications of the firm's security clearance required under this NOI, the Declarations of Eligibility shall include the following information for each of the nominated firms: name of the firm, telephone number, fax number, e-mail address and Point of Contact. This information is critical to enable prompt and accurate communication with prospective Bidders and should be sent to the following address:

NATO Communications and Information Agency Acquisition
Building 302 Annex, Room 121
7010 SHAPE, Belgium
Attention: Eva Benson, Contracting Officer
Tel: +32 (0) 6544-4336
E-mail: eva.benson@ncia.nato.int

10. It is emphasised that requests for participation in this competition received directly from individual firms cannot be considered.

Any inquiries with regards to this notification should be made directly to the Contracting Officer, at email eva.benson@ncia.nato.int.

11. Your assistance in this procurement is greatly appreciated.

FOR THE DIRECTOR OF ACQUISITION:



Gael Craver
Principal Contracting Officer

Attachment(s):

Annex A- Summary of the Requirements

ANNEX A – SUMMARY OF REQUIREMENTS

1. Background

The NATO Communications and Information Agency (NCI Agency) is responsible for the in-service support of major NATO Communications and Information Systems. Enterprise Managed Mobility service is under the management and monitoring of Core Enterprise Services (CES) Service Line (SL).

The NCI Agency has a requirement to procure and manage a Global Mobile Telephony Service plus hardware from a single supplier. This is to enable NATO to communicate globally across the twenty-nine member Nations and to manage these services centrally.

2. Scope

This Statement of Work covers the technical support required to operate the NATO wide Global Mobile Telephony Services. The supplier is to offer global mobile voice, data services at geographically dispersed locations being able to operate and support this service over the 29 NATO member Nations of approximately three thousands SIM cards with subscription (voice, text and/or data).

There will be an optional requirement for mobility device lifecycle management for mobile devices (smartphones and tablets) but scalable up to ten thousands managed devices, based on procure or lease models.

The Statement of Work defines Contractor tasks and deliverables for providing Contractor Logistic Support (CLS). The hardware (mobile devices) which is to be delivered by the supplier will not form part of the NATO inventory. This SOW covers the following CLS services:

- a) CLS programme planning and management;
- b) procurement, delivery and management of Mobile Telephony Support Contracts, including Telecom Expense Management and Cost control;
- c) delivery of Mobile Devices (catalogue based, procure or lease);
- d) provision of hardware maintenance for leased devices;
- e) access to supplier's call (24x7);
- f) CLS performance reporting and reviews.