



**MT@EC**

**European Commission  
machine translation  
for  
Public Administrations**

# Public services and machine translation

- A vision for multilingual public administrations
- Machine translation now: MT@EC
- Next: CEF.AT platform

# Vision



Wouldn't it be great if I could start *using a public service in any Member State from any place* and obtain the information *in my mother tongue*?



# The role of Machine Translation

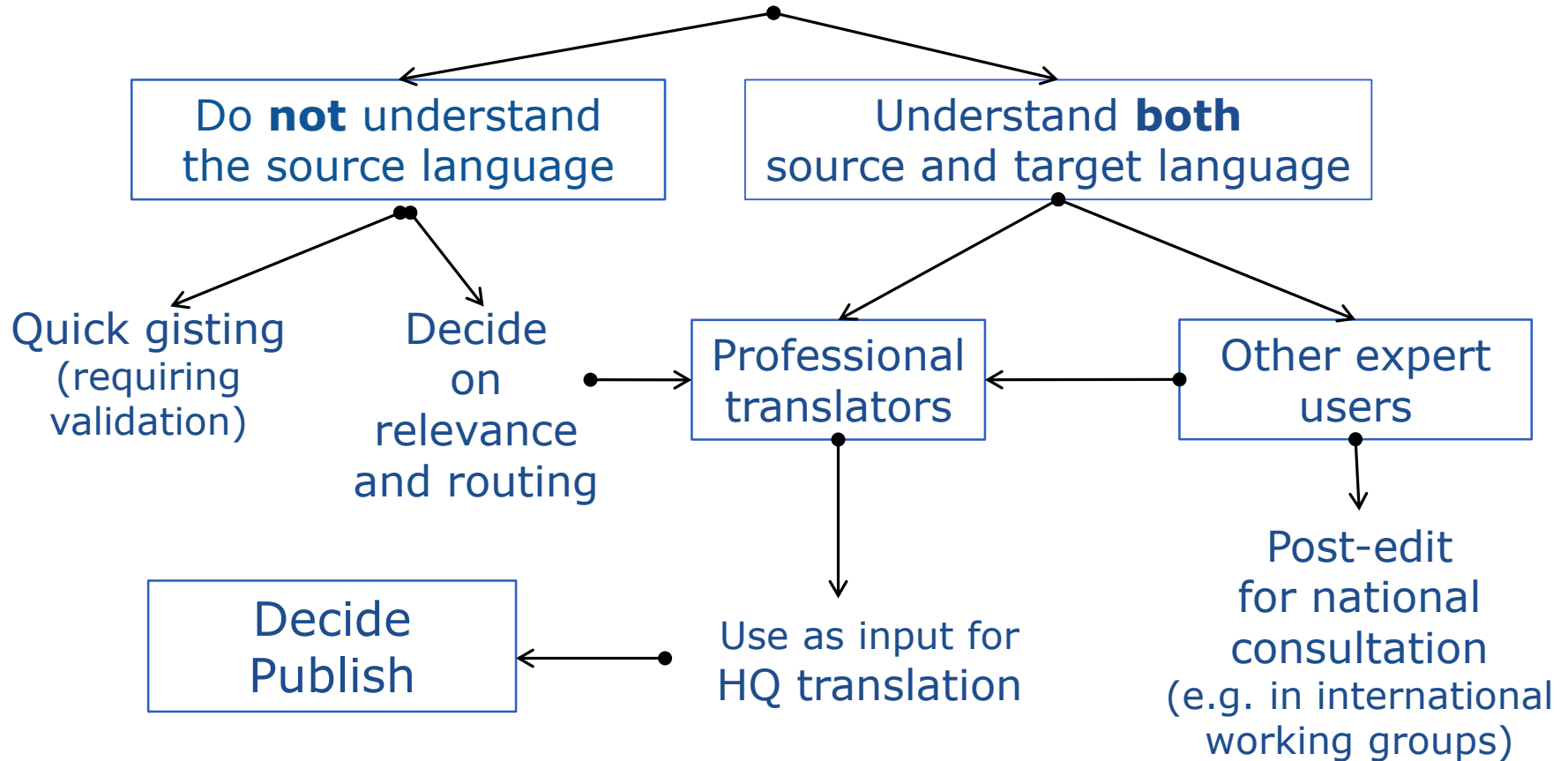
MT is the only viable solution for:

- quick and cheap **access to information** in foreign languages.
- understanding **information received** in a foreign language that otherwise could not be used or would require substantial time and costs to translate.
- making **multilingual use** of websites possible
- facilitating cross-lingual information **search** and **analytics**



That is why machine translation (MT) is a **critically important** technology for **multilingual Europe**

# Machine Translation users



# MT@EC: an ISA solution for you!

**Released :** 26 June 2013

**Languages:** All directions between  
24 EU official languages

**Technology:** Statistical machine translation  
*using open source software Moses co-funded by  
EU Framework Programmes for research and innovation*

**Development by DGT** between 2010-2013  
*co-funded by the ISA programme (action 2.8)*

[http://ec.europa.eu/isa/actions/02-interoperability-architecture/2-8action\\_en.htm](http://ec.europa.eu/isa/actions/02-interoperability-architecture/2-8action_en.htm)

# MT@EC description

**Delivery:** - web user interface (human to machine)  
- web services (machine to machine)

## Special features:

- **User interface** in 24 languages
- Source document format/formatting **maintained**  
*[doc(x), html, odt, ppt(x), rtf, txt, tmx, xliff, xls(x) – not pdf]*
- Specific output **formats for translation** *[tmx and xliff]*
- Translation can also be returned by **email**
- Can translate **multiple** documents to **multiple** languages
- Indication of **quality** for language pairs (using BLEU Scores)
- **Feedback** mechanism (using EU Survey)

# MT@EC security

- Secure hosting in the **EC data centre**
- Access through **ECAS** (EC Authentication Service)
- Secure document transfers :
  - over **sTESTA\***, a very secure private network between public administrations in the EU, separate from the internet
  - over the **internet** (through a secure **https** connection)

\* *You can check if your organisation has access to sTESTA on:  
<https://portal.testa.eu/jetspeed/portal/homepage/about.psml>*



# Translate documents



European  
Commission



## MT@EC – Tłumaczenie maszynowe

[Informacje o MT@EC](#) | [Uwagi użytkowników](#) | [Pomoc](#)

Komisja Europejska



Tłumaczenie dokumentów

Tłumaczenie tekstu

Moje zlecenia tłumaczenia

Moje ustawienia

polski



Wyloguj

Wybierz co najmniej jeden oryginał:

Wybierz pliki...

LUB

Przecignij pliki tutaj.

Tłumacz z...

Przetłumacz na...

Format przetłumaczonego pliku:

Taki sam jak oryginał

TMX

XLIFF

Chcę otrzymać tłumaczenie e-mailem.

Usunąć po pobraniu.

Przetłumacz dokument

Wybrane pliki

ISA

# Translate text



European  
Commission



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Tłumaczenie dokumentów

Tłumaczenie tekstu

Moje zlecenia tłumaczenia

Moje ustawienia

polski



Wyloguj

Tekst do przetłumaczenia:

Maksymalna długość: 4000 znaków.  
Pozostało znaków: 4000 znaków.

Wyczyść

Tłumacz z...

Przetłumacz na...

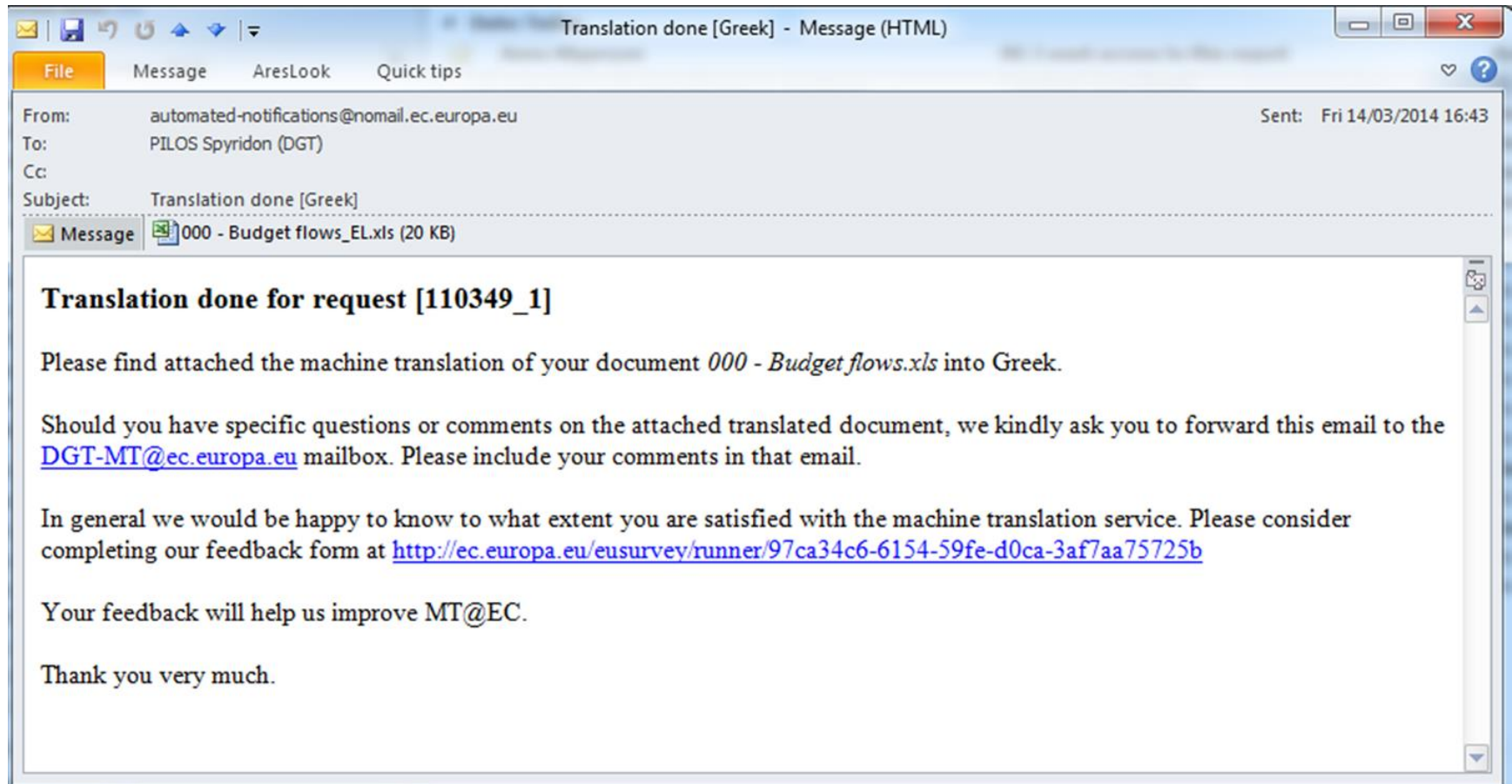
- Chcę otrzymać tłumaczenie e-mailem.  
 Usuń po pobraniu.

Przetłumaczony tekst:

Zaznacz wszystko

Przetłumacz tekst

get it (also) by email



# Who can use MT@EC today ?

## → *European institutions and bodies:*

- |  |   |
|--|---|
| <ul style="list-style-type: none"><li>▪ Commission</li><li>▪ Parliament</li><li>▪ Council</li><li>▪ Court of Justice</li><li>▪ Court of Auditors</li></ul> | <ul style="list-style-type: none"><li>▪ Economic and Social Committee</li><li>▪ Committee of the Regions</li><li>▪ European Central Bank</li><li>▪ European Investment Bank, etc.</li></ul> |
|--|---|

→ **Online services** funded or supported by the EU

→ **EMT Universities** (European Masters in Translation)

→ **Public administrations** in the EU/EEA countries

# Free access to MT@EC for public administrations staff

- Get an individual **ECAS** user name and password (self-registration) using your work email address.  
*[go to <https://webgate.ec.europa.eu/cas/eim/external/register.cgi> and follow the instructions]*
- Send an **email** to [DGT-MT@ec.europa.eu](mailto:DGT-MT@ec.europa.eu) asking for the activation of access to the service.
- DGT will activate your access and inform you by email.



Country	Registered	Using
Austria	4	4
Belgium	6	5
Bulgaria	14	14
Croatia	4	4
Cyprus	85	60
Czech Republic	30	25
Denmark	2	0
Estonia	5	4
Finland	5	4
France	40	33
Germany	112	86
Greece	49	39
Hungary	1	1
Ireland	0	0
Iceland*	0	0
Italy	54	43

Country	Registered	Using
Latvia	5	4
Lithuania	22	20
Luxembourg	4	4
Malta	0	0
Netherlands	14	14
Norway*	3	3
Poland	8	7
Portugal	26	18
Romania	18	13
Slovakia	91	44
Slovenia	22	20
Spain	121	76
Sweden	5	4
UK	2	2
TOTAL	752	551

**Public administrations in MS**  
*(status: October 2015)*

**4 pilot projects:**  
*Finland (1)*  
*Germany (2)*  
*Greece (1)*

# Online services connected to MT@EC

*(status: October 2015)*

Service	Description/URL/use
IMI	Internal Market Information System – an intranet for more than 7000 public administrations in the EU Member States <a href="http://ec.europa.eu/internal_market/imi-net/index_en.html">http://ec.europa.eu/internal_market/imi-net/index_en.html</a> → free-text message exchange
SOLVIT	An on-line problem solving network concerning misapplication of Internal Market law by public authorities. <a href="http://ec.europa.eu/solvit/">http://ec.europa.eu/solvit/</a> → free-text message exchange
nLex	A common gateway to National Law <a href="http://eur-lex.europa.eu/n-lex/">http://eur-lex.europa.eu/n-lex/</a> → translate results of queries
CircaBC	Communication and Information Resource Centre for Administrations, Businesses and Citizens (collaborative spaces) <a href="https://circabc.europa.eu/">https://circabc.europa.eu/</a> → Translate documents

# IMI: One platform for many domains...



# ... for which you can already use MT@EC

## 16 modules in place

## 8 modules in the pipeline



PROFESSIONAL QUALIFICATIONS



SERVICES

REQUESTS

NOTIFICATIONS A

NOTIFICATIONS H

REQUESTS

ALERTS

NOTIFICATIONS



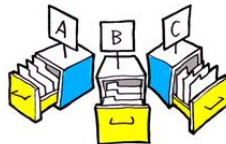
POSTING OF WORKERS

REQUESTS



CASH-IN-TRANSIT

REPOSITORY



REGISTERS

REPOSITORY



PATIENTS' RIGHTS

REQUESTS



CULTURAL OBJECTS

REQUESTS

NOTIFICATIONS

REPOSITORY



EUROPEAN PROFESSIONAL CARD

EPC APPLICATION

REQUESTS

REPOSITORY



E-COMMERCE

REQUESTS

NOTIFICATIONS



TRAIN DRIVING LICENCES

REQUESTS

NOTIFICATIONS



SOLVIT CASES



PUBLIC PROCUREMENT

REQUESTS



PROFESSIONAL QUALIFICATIONS

ALERTS



POSTING OF WORKERS

NOTIFICATIONS



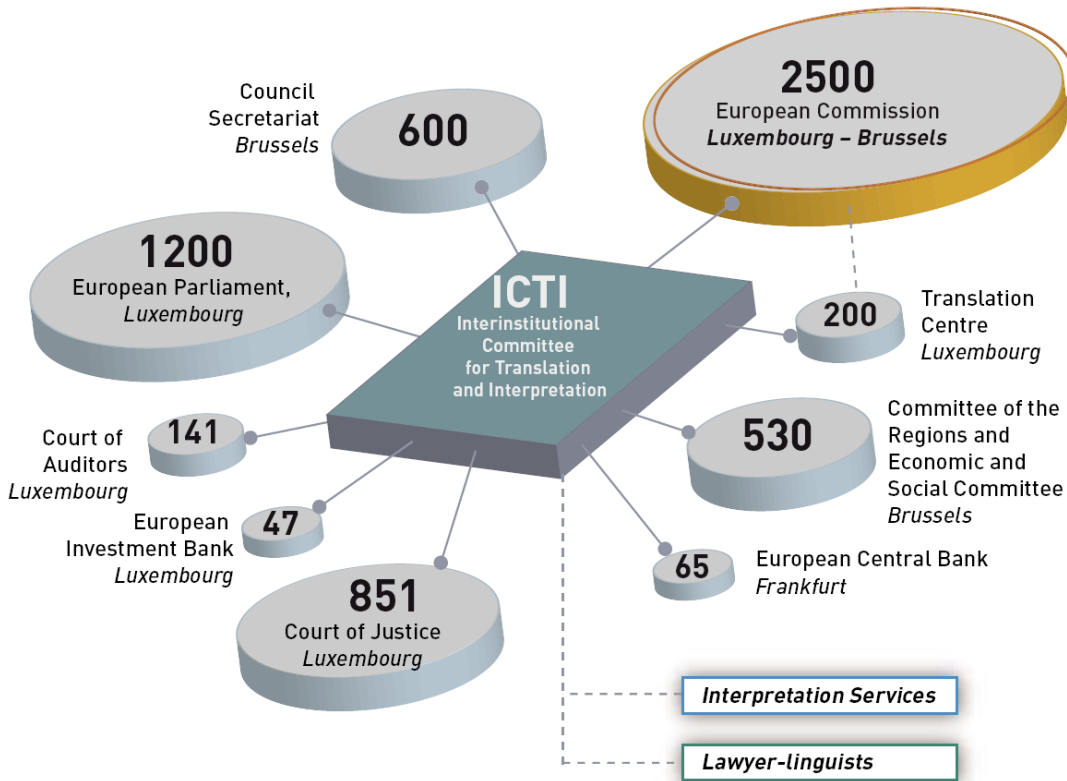
# MT@EC: right for the EU

## Quality:

- built on data derived from EU translations
- designed for EU relevant collaboration
- team of **computational linguists** working with **translators and linguists** in DGT
- work to improve MT for **all** EU languages

## Security

## Customer support



## **Euramis**

*(EU Translation Memories)*

*725 million sentences*

*[end 2014]*

**Growing at**

**2.6 million per month**

*All 24 languages*

*[different volumes]*

**"EU documents"**

*[EU subjects and language]*

Interinstitutional cooperation on translation and interpretation



## Commission communication\* (May 2015)

- The Internet and digital technologies are transforming our world – in every walk of life and in every line of business.
- Europe must embrace the digital revolution and open up digital opportunities for people and businesses by using the power of the EU's Single Market.
- The DSM could contribute €415 billion to the European economy, boosting jobs, growth, competition, investment and innovation.
- Need to:
  - create infrastructures
  - remove barriers

\*[http://ec.europa.eu/priorities/digital-single-market/docs/dsm-communication\\_en.pdf](http://ec.europa.eu/priorities/digital-single-market/docs/dsm-communication_en.pdf)

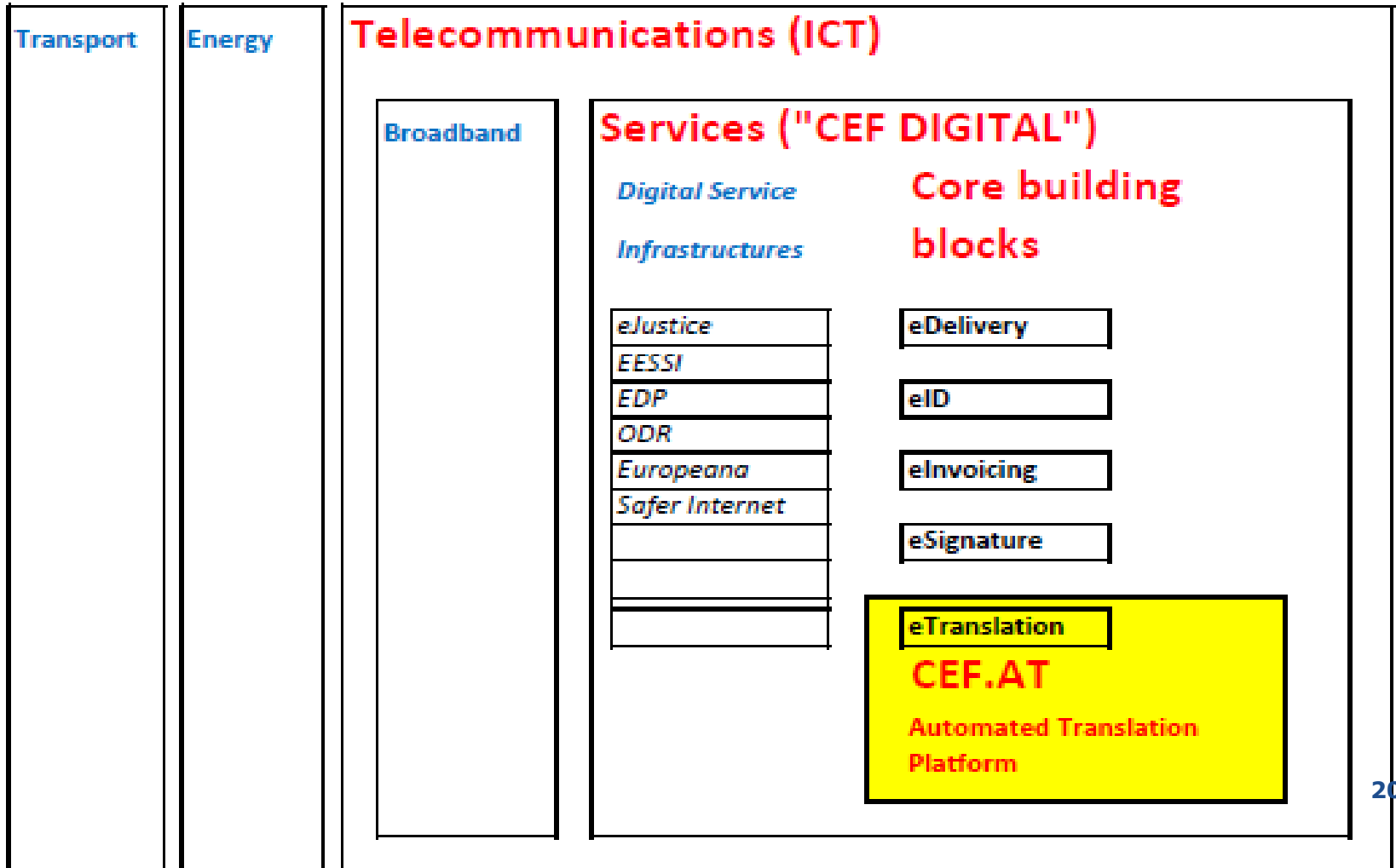
**CEF** = deployment program  
→ mature technologies



**CEF Digital** =  
ecosystem of pan-European  
online services (DSI)

## Connecting Europe Facility

EU regulation 1316/2013



## What next?

**from MT@EC...** to the CEF  
Automated Translation platform

**CEF.AT** will:

- build on the **existing** MT@EC service - but not be limited to it
- put emphasis on **secure, quality, customisable** MT for pan-European online services - but not be limited to them
- be a **multilingualism enabler** – not only MT

# Customisation for online services

*connecting to the CEF.AT platform (starting from MT@EC)*

Service	Description/URL/use
Europeana	The digital European Library, common, multilingual access point to digital resources of European heritage.
ODP	The pan-European <b>O</b> pen <b>D</b> ata <b>P</b> ortal for accessing open data infrastructures distributed over a EU and MS data repositories.
EESSI	The <b>E</b> lectronic <b>E</b> xchange of <b>S</b> ocial <b>S</b> ecurity <b>I</b> nformation, a platform between 32 countries (EU+EFTA).
ODR	The <b>O</b> nline <b>D</b> ispute <b>R</b> esolution platform for resolution of online contractual disputes between consumers and traders, linking all national Alternative Dispute Resolution (ADR) entities.
e-justice	A portal which is a single point of access to law, enabling EU judicial cooperation.
SaferInternet	Services to make Internet a trusted environment for children.

## For CEF.AT we will be looking for:

- even better **language technologies**  
both **open source** and **commercial** products
  - even more quality **language resources**  
both **open** and **licenced** data
  - even better **ways to enable multilingualism**  
both from **research** and **market**
- (and appropriate infrastructure to **scale up**)

Budget available:

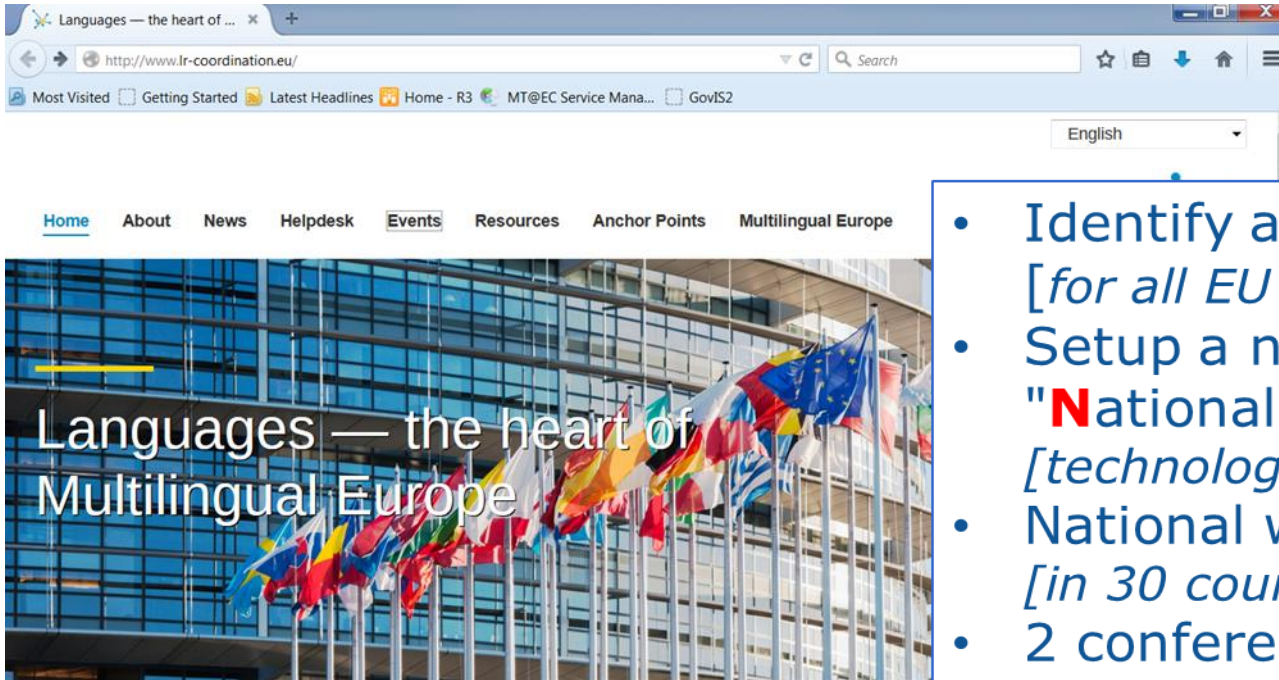
4 MEURO (2014) 8 MEURO (2015)  
(to be cont'd in the coming years)

# The role of Member States

- CEF AT helps to create accessible and multilingual **pan-European** online public services
- Technology underlying CEF.AT needs linguistic data (**language resources**) in EU languages
- Member States should **take ownership** of their own language and make sure their language is adequately supported in CEF AT
- Member States' involvement and help are essential for CEF AT efforts to succeed!
- **European Language Resource Coordination (ELRC)** is a project, funded through CEF Digital, that facilitates this process



# European Language Resources Coordination



The screenshot shows a web browser window with the URL <http://www.lr-coordination.eu/>. The page features a navigation menu with links for Home, About, News, Helpdesk, Events, Resources, Anchor Points, and Multilingual Europe. Below the menu is a large image of the European Parliament building with many national flags flying in front of it. Overlaid on the image is the text "Languages — the heart of Multilingual Europe".

- Identify and collect data [for all EU languages, IS, NO]
- Setup a network of LR "National Anchor Points" [technology+administration]
- National workshop [in 30 countries]
- 2 conferences
- Helpdesk

<http://www.lr-coordination.eu/>



Questions  
on MT@EC?  
[dgt-mt@ec.europa.eu](mailto:dgt-mt@ec.europa.eu)

DGT Conference on  
**MT in translation practice**  
Brussels, 4 December 2015

*More information:*

[http://ec.europa.eu/isa/ready-to-use-solutions/mt-ec\\_en.htm](http://ec.europa.eu/isa/ready-to-use-solutions/mt-ec_en.htm)  
[http://ec.europa.eu/dgs/translation/translationresources/machine\\_translation/index\\_en.htm](http://ec.europa.eu/dgs/translation/translationresources/machine_translation/index_en.htm)



European  
Commission



# Questions?