

Director
Department for Social Assistance
Office for Foreigners

Dear Sirs

I would like to welcome you in the reception centre of the Office for Foreigners. For persons applying for international protection, the most important need is safety. It is a key issue also for the Office, and for this reason e.g. we introduced a comprehensive policy of child protection from abuse. Care for the youngest is a priority to us, also in the matter of education and development. This is why we wish that children start their education as quickly as possible. In the process of care and upbringing of children, one of the key issues is also the role and support of a parent. At the same time I would like to inform you that in accordance with the legal order in force in Poland, foreigners staying on the territory of the Republic of Poland for a period longer than three months should take obligatory protective vaccinations. This obligation shall extend to children and youth up to 19 years of age, and in a situation caused by an epidemiological risk in the country it may also extend to adults.

In every situation in which you feel threatened, you may count on the individual approach of the employees of our Office. Professionalism, timeliness and observance of standards are substantial elements of our work. The conflicts that occur in collective accommodation establishments have to be resolved by way of dialogue and common respect. Use of violence in any form is unacceptable; therefore, in the care for your safety the Office will draw consequences in relation to each person who with his or her behaviour threatens other residents of the centre. Repeating and particularly hazardous behaviours will result in the loss of possibility to live in the centre. I hope that thanks to a common effort such situations will not occur.

Your peaceful stay in the centre is being taken care of not only by its employees and the security of the facilities, but also by other bodies of the Polish state. Each person who with his or her behaviour breaks the Polish law must face the consequences. Constant cooperation of the Office with the Police, the Border Guard and other services (which e.g. express their opinion before granting international protection) is aimed at guaranteeing that the centres be a place in which everybody can feel safe.

Regards

Received by

DYREKTOR
DEPARTAMENTU POMOCY SOCJALNEJ
Urzędu do Spraw Cudzoziemców



Szymon KAWOŁEK