

Food Safety Department

بلدية دبي
DUBAI MUNICIPALITY



Food Trade Control Section

Dubai Municipality Organization

Health, Safety and Environment Sector

Food Safety Department

Food Studies and
Systems Section

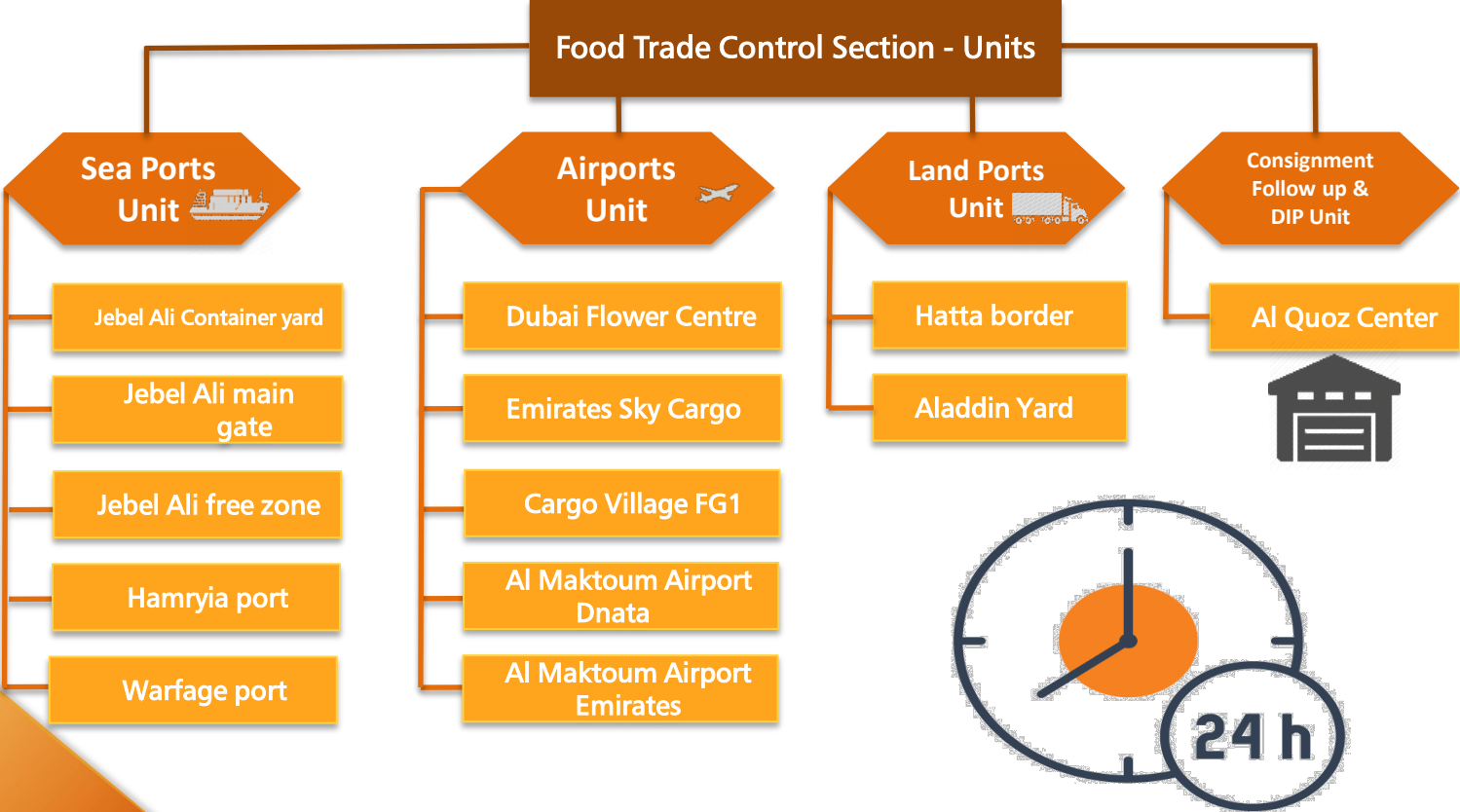
Food Inspection
Section

Permits and Applied
Nutrition Section

Food Trade Control
Section



Food Trade Control Section - Units



Ports location



01

Inspecting and releasing all imported food shipments for local market

02

Inspecting and releasing all imported food shipments for re export purpose

Our Responsibilities

03

Supervising food destruction process

04

Verify the compliance of imported foodstuff through:

Physical inspection

Labeling inspection

Sampling for lab Test

Average number of imported consignments per month

Air Ports Unit
12,000
Consignment



Sea Ports Unit
12,600
Consignment



Land Ports Unit
6,000
Consignment



Consignment Follow up
& DIP Unit

3,000

Consignment



Dubai

Food Trade Control Section Services

1

Food Consignment Release permit.

2

Food Export Health certificates

3

Food consignment transfer between Emirates

4

Food Destruction services

5

Releasing of Food consignment for Re-export Purpose

Technology (FIRS system)

All Our transactions are through electronic system
Food **I**mport And **R**e-Export **S**ystem

F I R S

Customer journey for service

Pre-import phase

Registration of the company
and Payment of financial
Deposit

<https://www.dm.gov.ae/>

1

Registration and Label
Assessment of food product

2

Pre-Laboratory
Test (Optional)

Apply online
import request

4

Ensure availability
of documents

3

After consignment arrival phase

5

Bring Shipment for
inspection and provide
original documents

Physical
inspection

6

Laboratory
Test

7

Consignment release



The required documents

Required documents from country of origin

- ❑ **Health Certificate** from Authorized Government Entity
- ❑ **Halal Certificate** (For the meat, poultry & its products)
- ❑ **Packing list**
- ❑ **Other certificate** for specific consignment:
- ❑ **Pork- free diet certificate** for Farmed Fish and Seafood's and its products
- ❑ **Organic Certificate** (If claimed)
- ❑ **GMO free Certificate** (If Claimed)
- ❑ Other Certificate as per the Circular



In case if claimed (organic item)

Organic certificates

Issuing certificates for organic products from the accredited bodies of the Ministry of Climate Change and Environment with below site.

<https://www.moccae.gov.ae/>

UNITED ARAB EMIRATES
MINISTRY OF ENVIRONMENT & WATER
مملكة الإمارات العربية المتحدة
وزارة البيئة والمياه
مجلس الوزراء

قائمة أنظمة الإنتاج العضوي والشهادات التي تعترف بها الوزارة لتكامل تدابير اعتماد منتجاتها
وتتوافق أنظمة الجودة العضوية

الشعار الخاص بالنظام	اسم نظام الإنتاج العضوي
	الأوروبي
	الكندي
	الأمريكي
	للمنظمة للتربة، Soil Association
	الأسترالي
	التونسي
	الهندي
	النزلي



What details must be declared in the Health certificate?

Logo and address

issuing Authority

Title

Certificate No

Date of Issue

Exporter

Importer

Requirements
Health
Certificate

Item Description

Quantity

Weight

Health Statement

Production Date

Expiry Date

Storage Temp

Authorized Signature and
stamp

Health Certificate

Document issued by the authorized body from the country of origin to indicate the fitness for human consumption.

The original certificate must be submitted to the inspector at the entry port during the inspection of the consignment

GMO Free Certificate

Certificate must be issued by the authorized body.

The original certificate must be submitted at the entry port during the inspection of the consignment

Food Label Requirement

Barcode Number

Product name

Brand name

Net weight/volume

Country of origin

Ingredients

Prod & Expiry dates



Storage conditions

Manufacturer name

Names or E-No. of additives (if any)

Instructions for use

Warning (if any)

Arabic Label
Mandatory

How to export food products to UAE

Food manufacturers and exporters can export their food products to UAE:

- ✓ through any distributing company based in UAE
- ✓ By obtaining a trade license in UAE with having general trading or any food activity.

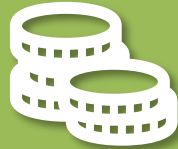


The Role Of Exporter And Importer

Exporters Role

Comply Food Standards In UAE

- ✓ Labelling and shelf life of packed foods.
- ✓ Products standards.
- ✓ Document Requirements.



Importer Role

Apply to DM Serve's

- ✓ Food label assessment and registration.
- ✓ Follow inspection and release procedure.
- ✓ Submission of required documents.

The purpose of product registration and assessment



Item Registration



Label Assessment



- ✓ To enable traders to import their food products, and apply for import request
- ✓ Apply for health certificates.
- ✓ And do laboratory testing for food products at Dubai Central Laboratory For products intended for import and re-export.
- ✓ To recall products

- ✓ To compliance of food products with the UAE standards
- ✓ To inform consignees of the labelling regulations and requirements pertaining to food products in the UAE.



List of Approved Slaughterhouses from Countries which are Allowed to Export Meats and Poultry Meats to UAE

moccae.gov.ae/en/home.aspx



UNITED ARAB EMIRATES
MINISTRY OF CLIMATE CHANGE
& ENVIRONMENT



Search in Website...



- ABOUT THE MINISTRY
- LEGISLATIONS
- OUR SERVICES
- KNOWLEDGE
- DIGITAL PARTICIPATION
- MEDIA CENTER
- OPEN DATA

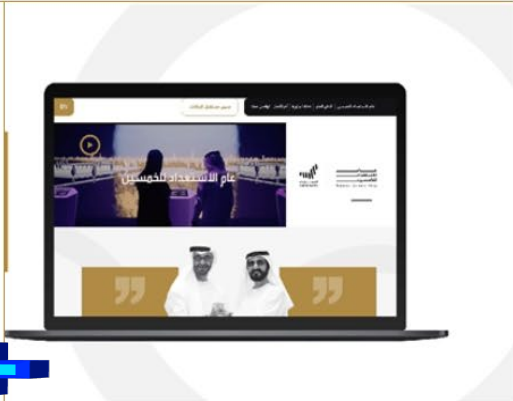


Share your ideas to design

14 November is your last chance

IMPORTANT ANNOUNCEMENT
MOCCAЕ has banned the imports on all kinds of meat and poultry from the Corsica region in France

- Service Directory
- Customer Happiness Charter
- Customer Service Centers
- Mawrothona Initiative
- Senior Application
- Integrated Management System Policy
- Electronic directory of registered Pesticides
- Approved Slaughterhouses
- List of Approved Countries for importing Live Animals
- MOCCAЕ Mobile Apps



birds, chicks, and their non-heat-treated by-products from

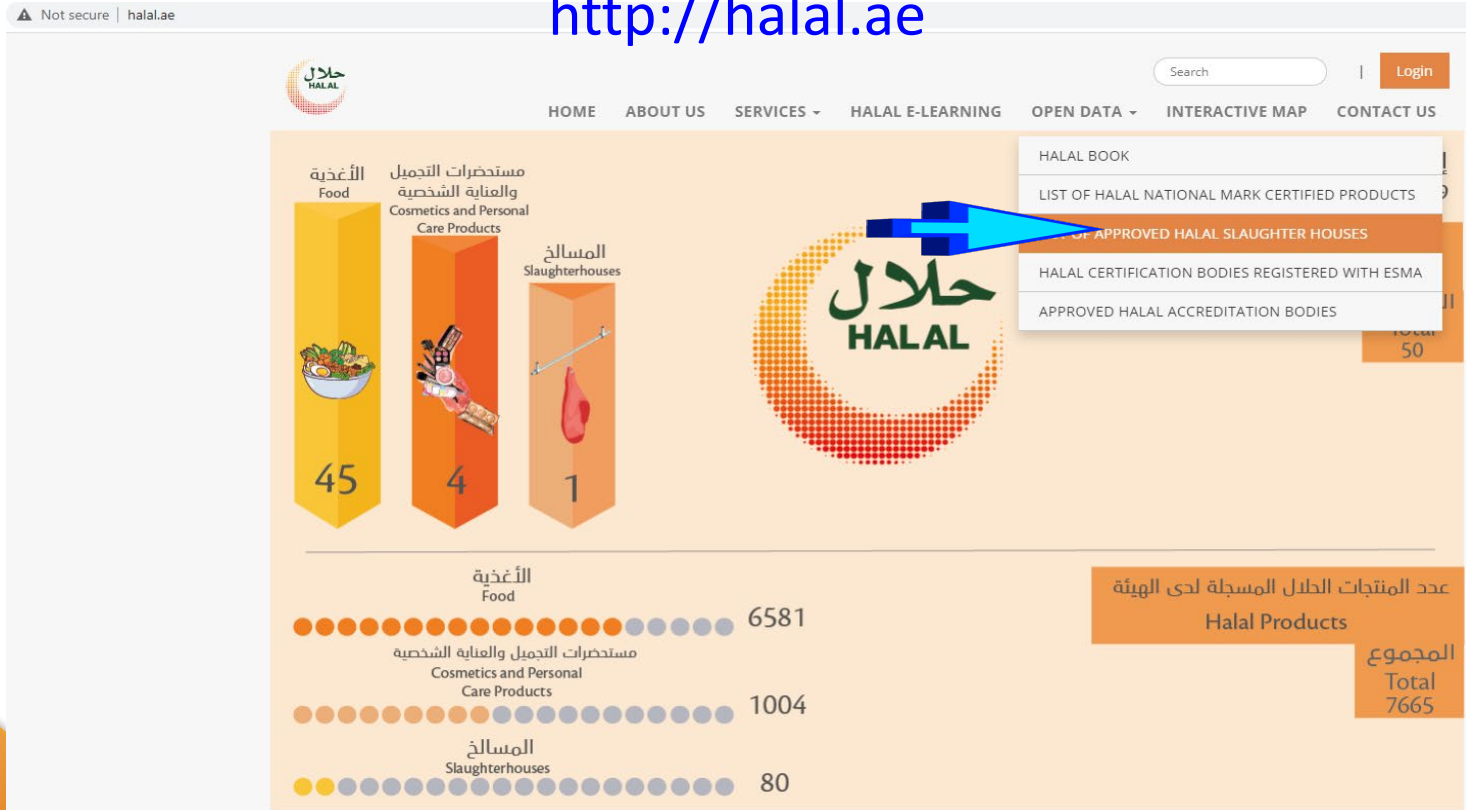
How To Get Food Standards?

<http://www.esma.gov.ae>

The screenshot displays the ESMA website interface. At the top, the header includes the ESMA logo and name in Arabic and English: "هيئة الإمارات للمواصفات والمقاييس" and "Emirates Authority For Standardization & Metrology". The main navigation bar contains links for "ABOUT US", "E-SERVICES", "OPEN DATA", "MEDIA CENTER", "E-PARTICIPATION", and "CONTACT US". The "E-SERVICES" dropdown menu is open, showing "Business Services" and "Individual Services". A blue arrow points to the "Standards Store" link under "Business Services". The "Standards Store" link is highlighted with a blue arrow. The page content includes a breadcrumb trail: "Home > Services > Purchase Standards". A sidebar on the right lists various services: "ACCREDITATION OF CONFORMITY", "EMIRATES NATIONAL ACCREDITATION SYSTEM (ENAS)", "CONFORMITY ASSESSMENT", "PURCHASE STANDARDS", "REGISTRATION OF CONFORMITY", "PRODUCT REGISTRATION (ECAS)", "OBTAIN QUALITY MARK", "EQM CERTIFIED PRODUCTS", "REGULATED PRODUCTS", and "RECENT". The "PURCHASE STANDARDS" link is highlighted in the sidebar. The main content area shows a "Service Code : ST-SS-01" and a "Standards Store" section with a list of standards.

How To Get Halal Certification Bodies

<http://halal.ae>



How To Get Halal Certification Bodies

<https://eiac.gov.ae/directory>

The screenshot displays the EIAAC directory website. At the top, there is a navigation bar with the EIAAC logo and a 'MENU' button. The main header features the Arabic text 'دليل الجهات المعتمدة' and the English text 'OUR DIRECTORY OF ACCREDITED BODIES'. Below the header, there is a search bar and a table of accredited bodies. To the left of the table, there is a 'Help Note' and a 'Filters' section with dropdown menus for 'Halal Certification Bodies', 'Select Country', and 'Select Status', along with input fields for 'CAB Title' and 'CAB Code', and 'RESET' and 'SEARCH' buttons.

Help Note
First Select the CAB Type, scope tags will appear below the "Search" function. Select the required Scope tag and select SEARCH. You can also Filter by Country, Status, Name & CAB Code.

Filters

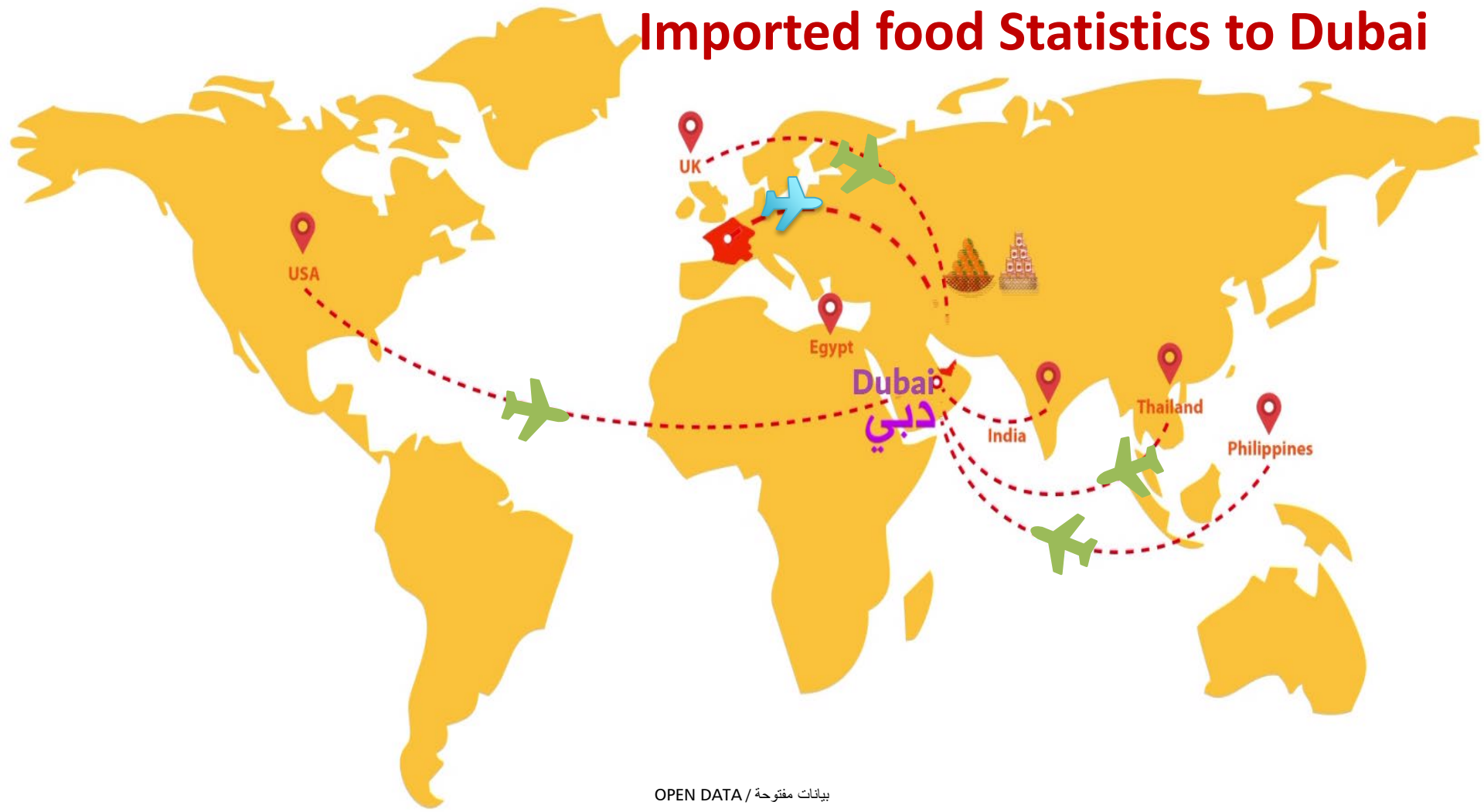
- Halal Certification Bodies
- Select Country
- Select Status
- CAB Title
- CAB Code

RESET SEARCH

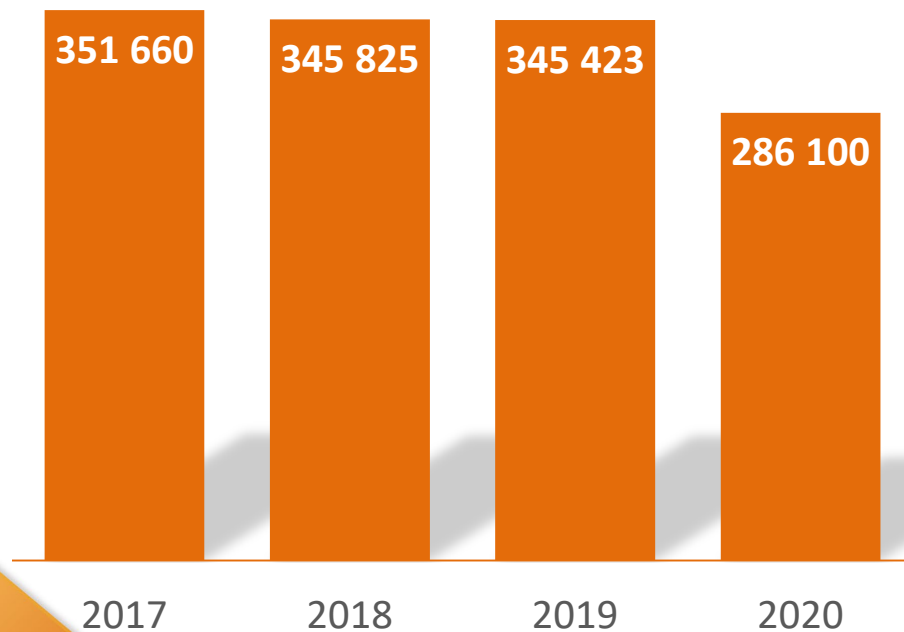
Search by Title

CAB Title ↓	Code ↓	Country ↓	CAB Type ↓	Action
Uruguay Islamic Center	HALALURUGUAY	Uruguay	Halal Certification Bodies	DETAIL
Iswa Halal Certification Department	ISWA	United States	Halal Certification Bodies	DETAIL
Islamic Food and Nutrition council of America (IFANCA)	IFANCA	United States	Halal Certification Bodies	DETAIL
Halal Transactions, INC. (HTO)	GTO	United States	Halal Certification Bodies	DETAIL
HALALCO	HALALUS	United States	Halal Certification Bodies	DETAIL
Halal Food Authority LTD (HFA)	HFA	United Kingdom	Halal Certification Bodies	DETAIL

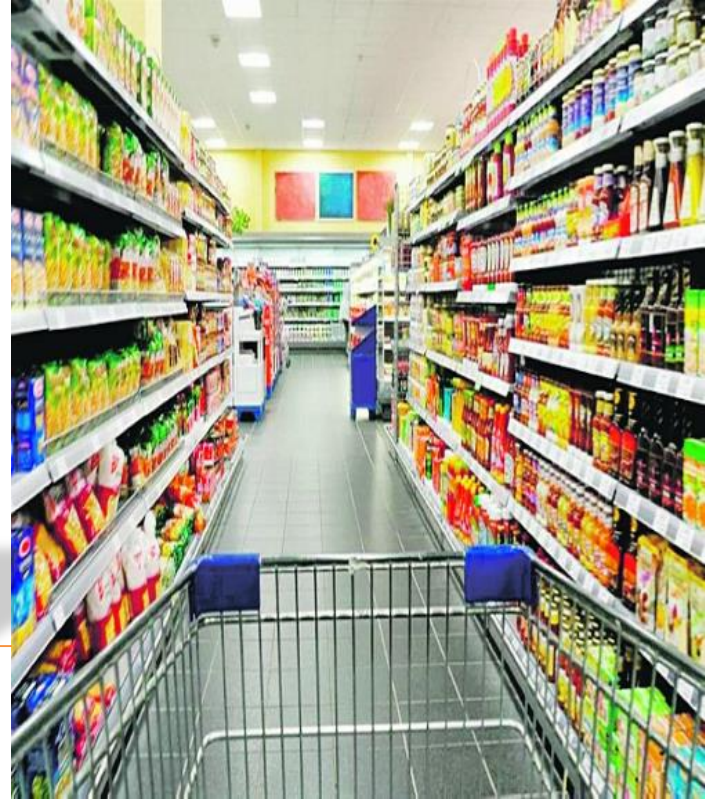
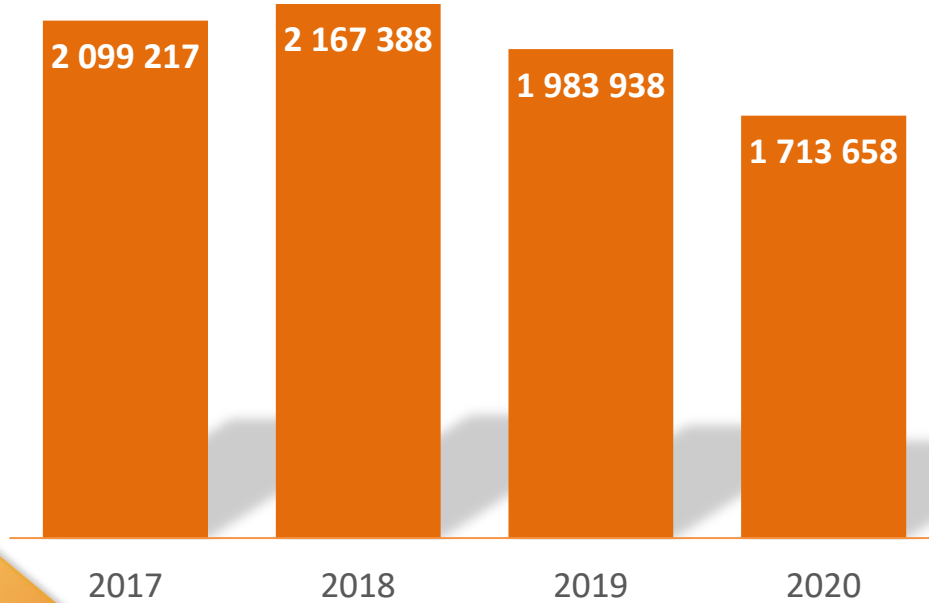
Imported food Statistics to Dubai



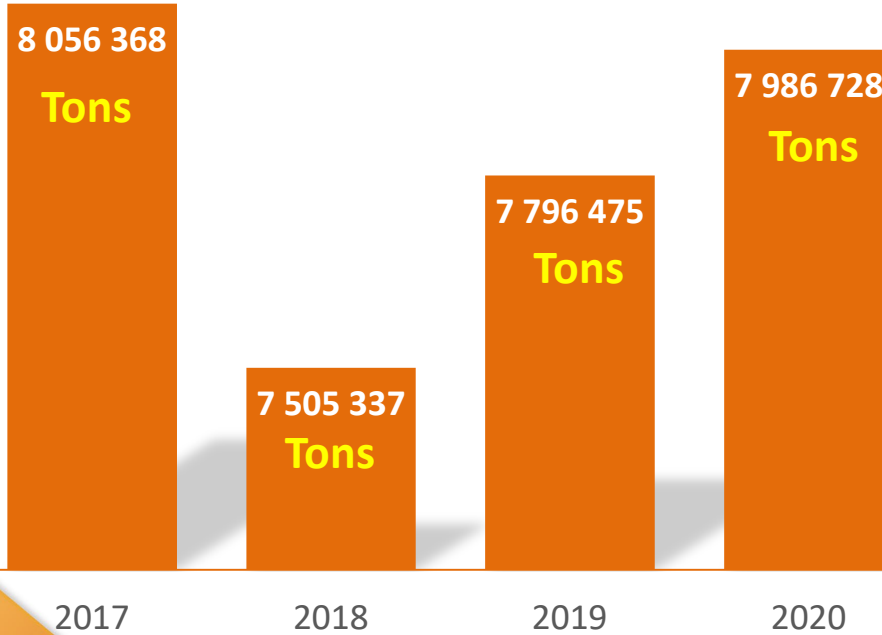
Number of Imported Food Consignments



Number Of Imported Food Items



Quantity of food imported in tons

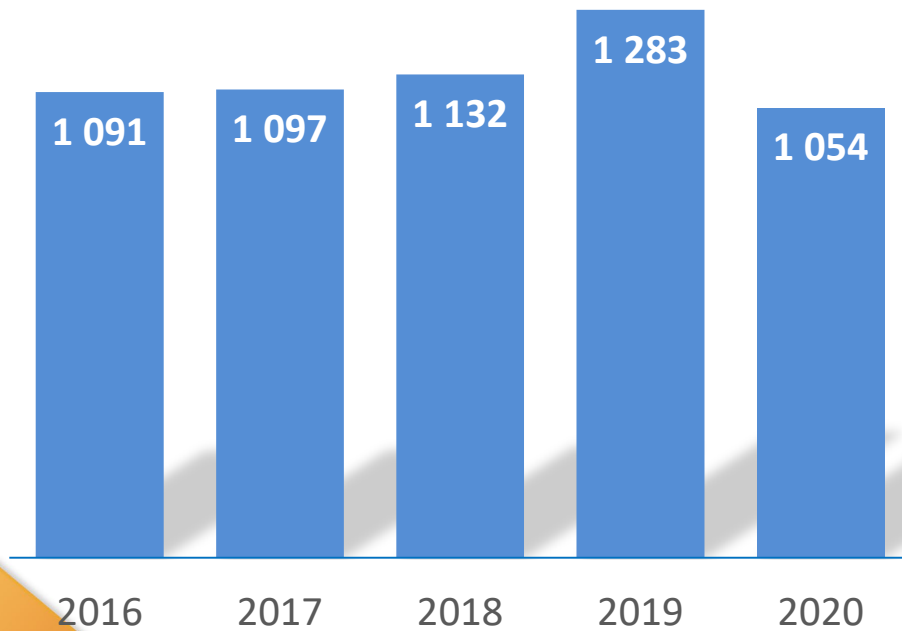


Poland - Statistics

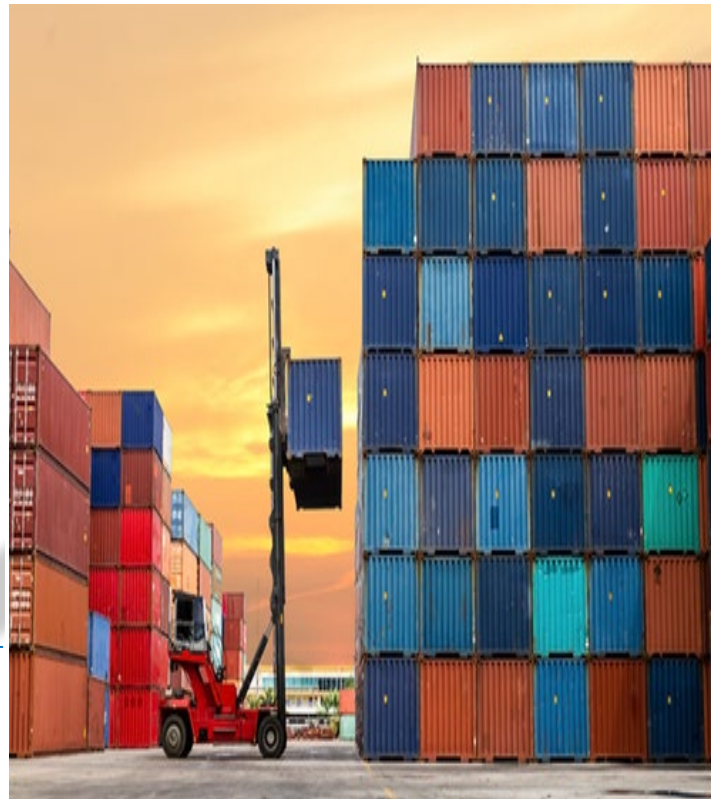
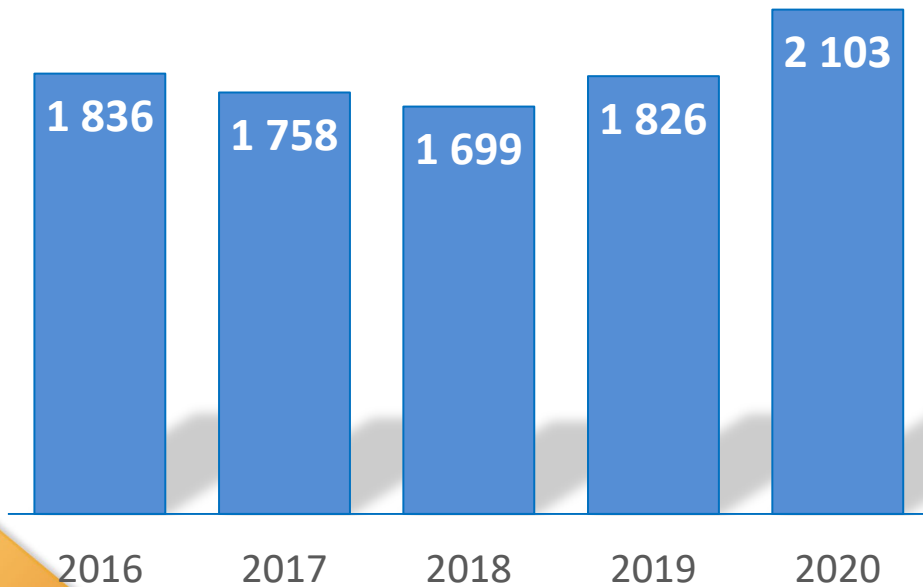
Food Import



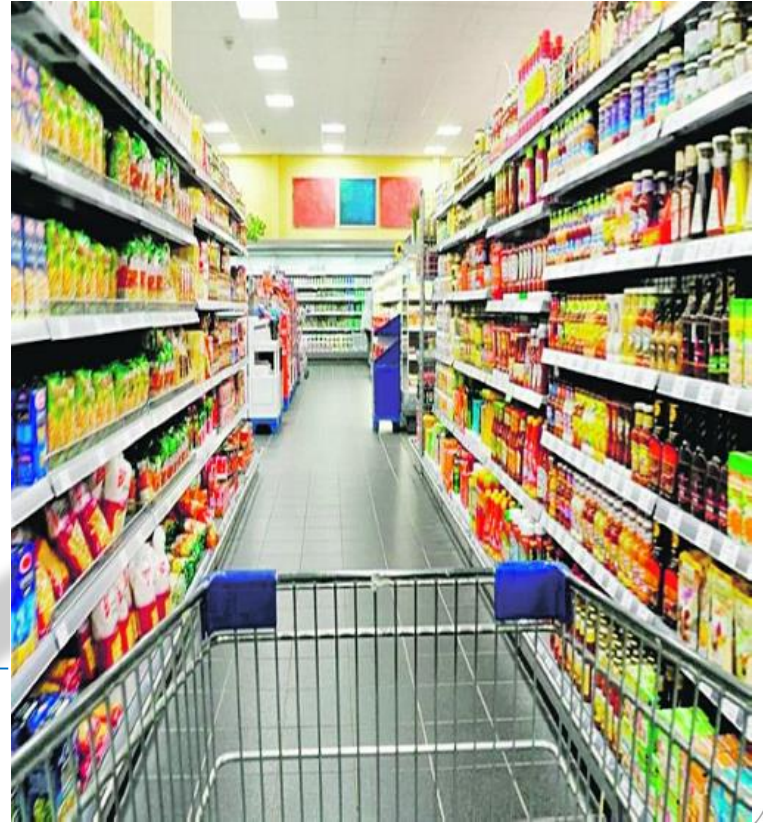
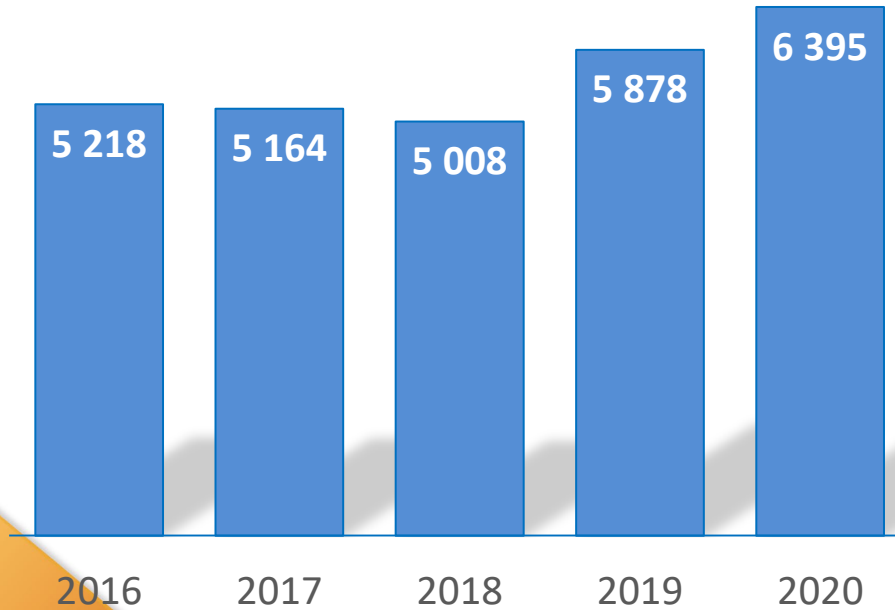
Number of Imported Food Consignments



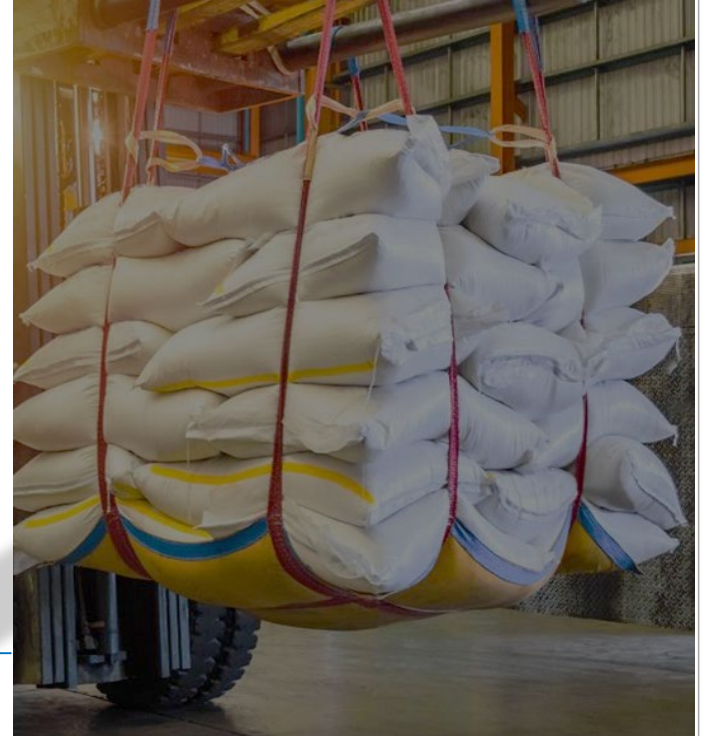
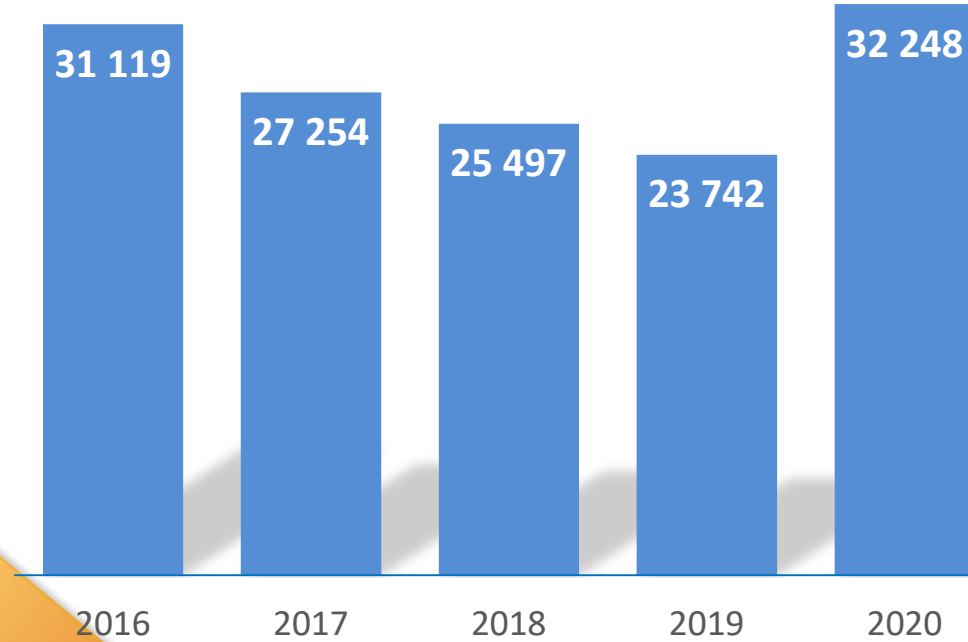
Total Imported Containers



Total Imported Items



Total Food Quantity Imported (Tons)



Total Food Quantity Imported (Tons)

Food Groups	2020
Dairy Products	22,357
Chocolates, Confectionery, Sugar, And Products	2,099
Fruits And Products	1,728
Grains, Cereals And Products	1,521
Meat, Poultry And Products	1,457
Beverages And Soft Drinks	997
Vegetables And Products	699
Snacks And Ready To Eat Food	423
Herbs, Spices, Coffee And Products	406
Special Nutritional Use Products	347
Food Additives	98
Soups, Sauces, Dressing And Products	62
Miscellaneous Food	22
Fish, Seafood And Products	13
Oils, Fats, And Products	10
Pulses, Seeds, Nuts, and Products	9
Water	0



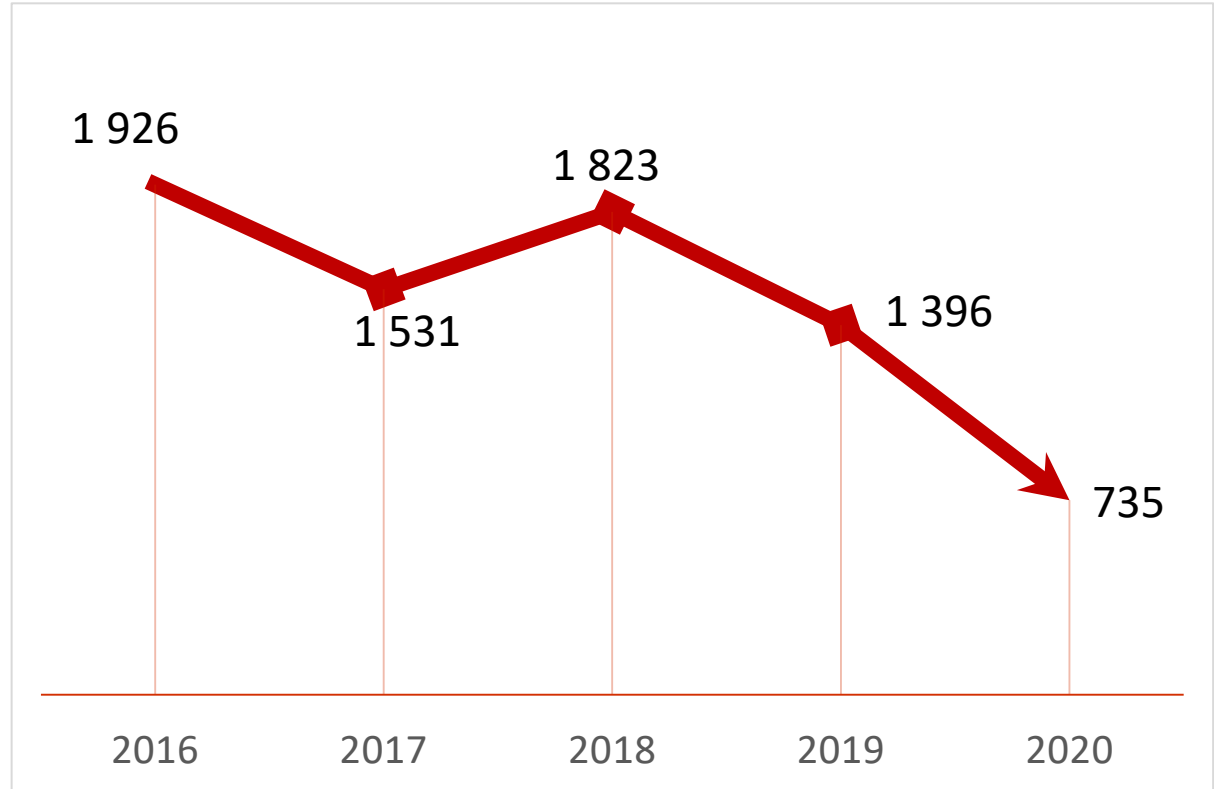
Top imported items 2020

Product Name	Total Weights KG
liquid milk	18,296,893
apples	1,505,325
cream cheese	1,379,692
filled milk	1,131,304
whey powder	942,584
whole chicken	781,585
fudge	643,429
white sugar	540,000
cranberry drink	473,814
wafer	415,822
whole eggs	304,775
potato	261,229
milk chocolates	235,302
coconut sweet	207,965
potato chips	200,897
wheat flour tortillas	185,526
green peas	175,218
energy drink	174,919
processed cheese	162,871
muesli	137,506
instant coffee	125,352
green tea	121,324
potato snacks	116,141
chocolate	106,920
wheat gluten	106,280
mixed grain breakfast cereals	96,626
beef chuck	92,602
black tea	90,643
growing up formula	89,593
growing -up milk	87,231

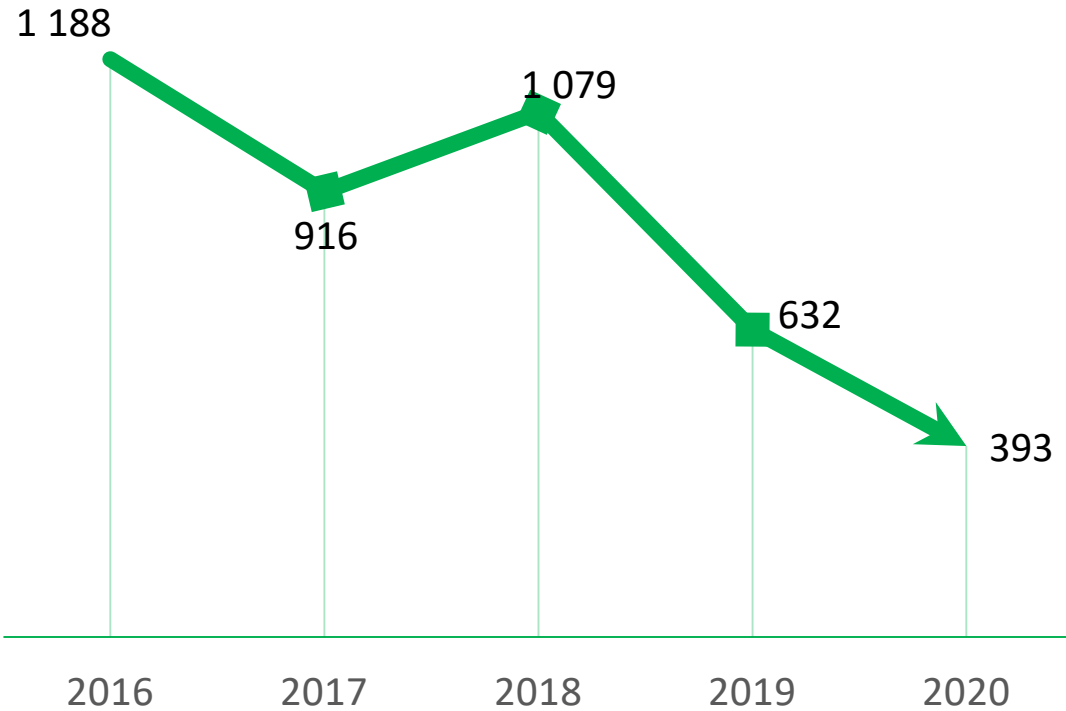
Contraventions Report



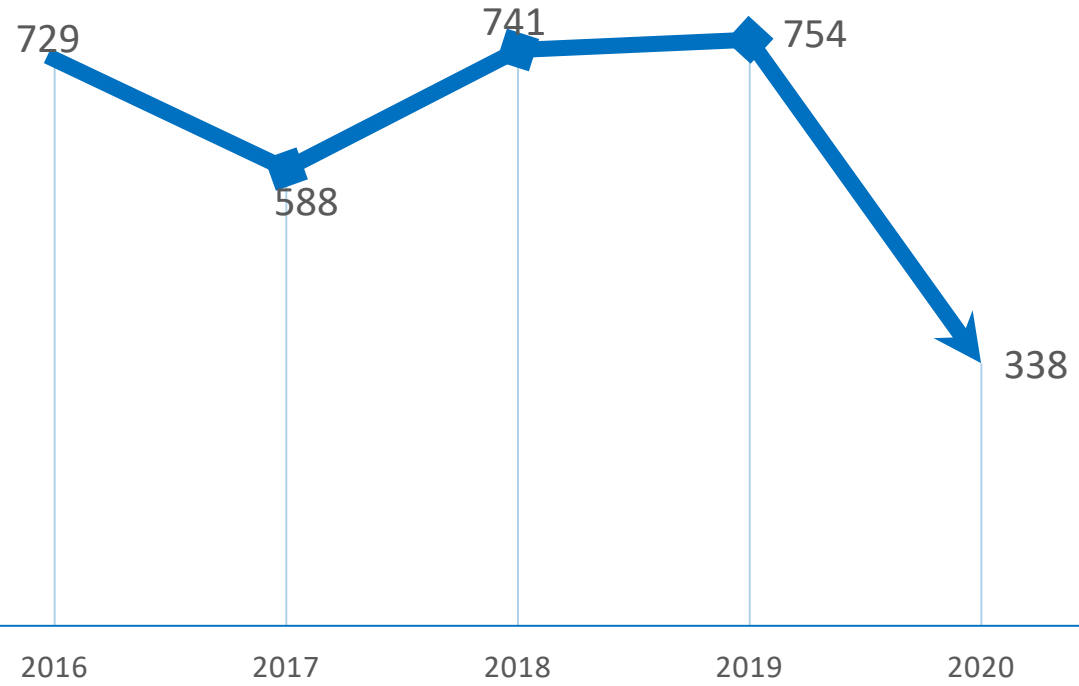
Total contraventions



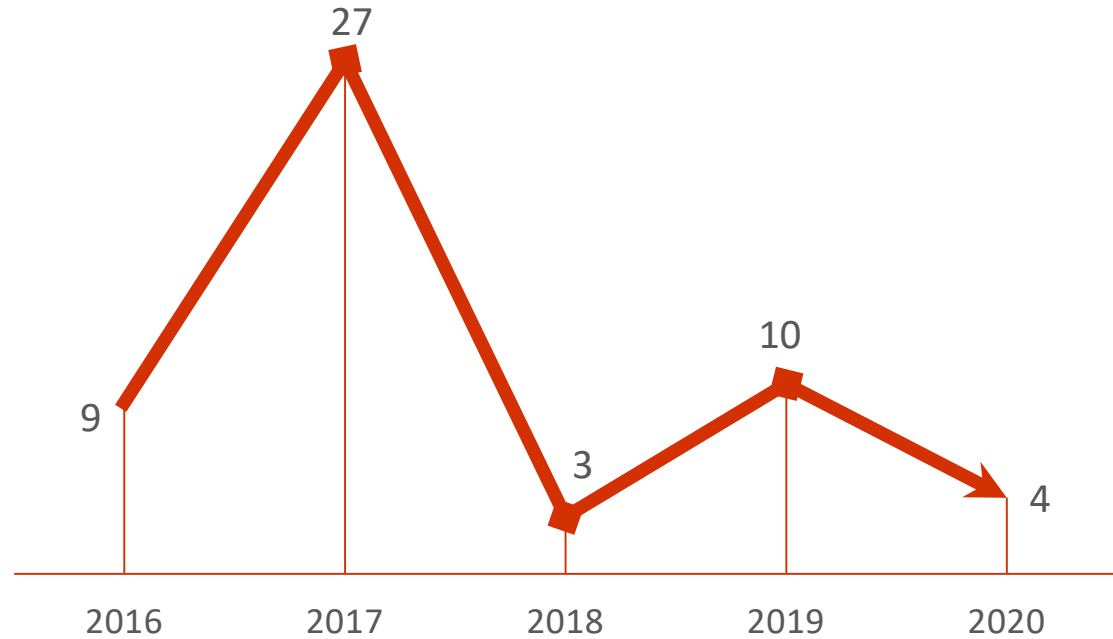
Label contraventions



Certificates contraventions



Samples results Unfit



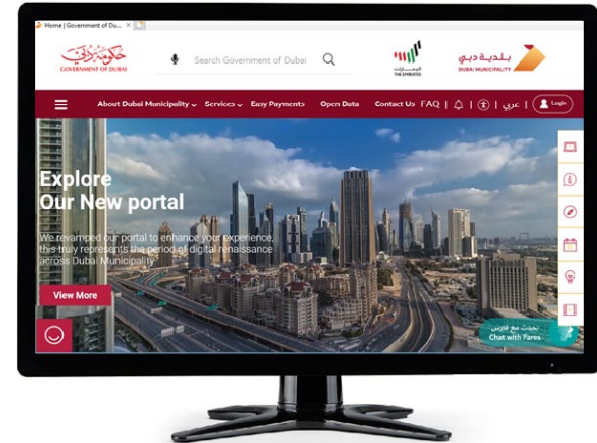
Examples of Contraventions

Sr No	Contravention	No Of Items	Total Weight kg
1	Health Certificate not submitted	101	209197
2	Health Certificate copy only submitted	71	303205
3	Arabic Label Is Not Declared	53	21623
4	Country of origin is not declared	43	42464
5	Halal Certificate only copy submitted	26	23528
6	Exceeding shelf life	19	103174
7	Arabic Label Is Unreadable	13	190.8
8	Country of origin not declared in Arabic	12	44119
9	Health certificate does not comply with regulation	10	52508
10	Medical claim declared	8	770275
11	Organic Certificate not submitted	7	12590
12	Individual packet without label	5	102812
13	Prohibited marks /signs/words	5	176157
14	Unspecified food ingredients	4	22359
15	GMO free certificate not submitted	4	43648
16	Laboratory result is unfit	4	1879.7
17	Ingredients are wrongly declared in Arabic	4	22554
18	Two different country of origin declared	3	4400.5
19	Labeling is not in Arabic or English	3	11111
20	Two different expiry dates	2	11312

An initiative to reduce certificate Contraventions

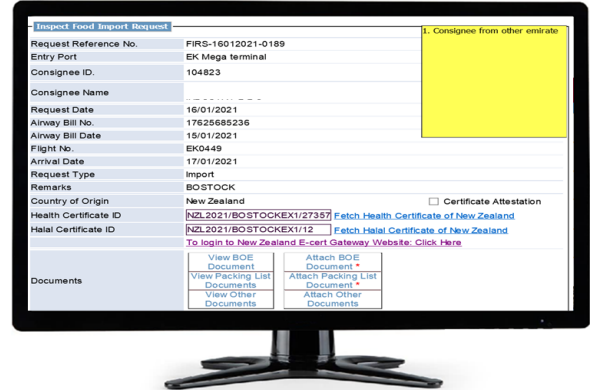
E- Certificates

Integration Electronic certificates



An initiative to reduce certificate Contraventions

The integration with first country New Zealand



Fast release of consignments.



Reduce costs associated with the issuance and transport of documents.



Increase customer happiness.



Limit papers printing.



Reduce the potential for fraud.



Thank You

Food Safety
Department

For further inquiries, please contact:

Food Control Section

✉ Email : Foodtrade@dm.gov.ae

