

Notice on the processing of personal data within the call recording system

1. The controller of your personal data processed within the system used to record calls placed to the telephone numbers used by the Ministry of Agriculture and Rural Development (hereinafter referred to as “the call recording system”) is the Minister of Agriculture and Rural Development.

Controller’s contact details:

Correspondence address: Ministerstwo Rolnictwa i Rozwoju Wsi, ul. Wspólna 30, 00-930, Warszawa

E-mail: kancelaria@minrol.gov.pl

Tel. no. 22 623 10 00

Fax: 22 623 27 50, 22 623 27 51

You may also contact the controller using [the electronic inbox](#).

2. In all matters related to the processing of your personal data within the call recording system, you may contact the Data Protection Officer (hereinafter referred to as “the DPO”).

Contact the DPO at e-mail: iod@minrol.gov.pl or call. 22 623 26 25.

3. The data collected within the call recording system include your voice and the personal data you disclose during the conversation.
4. The Ministry of Agriculture and Rural Development shall process personal data collected within the call recording system based on your consent within the meaning of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (GDPR).
5. The legal basis for the processing of your personal data shall be the consent you give by not hanging up while you are on hold (Article 9(2)(a) and Article 6(1)(a) GDPR). The legal basis for the processing of data is the consent given as a result of non-disconnection during the waiting period (Articles 9(2)(a) and 6(1)(a) RODO).
6. Your personal data shall be processed for:
 - securing the legal interest of the person whose personal data will be recorded in the telephone call recording system,
 - securing the legal interests of the controller should they be legally required to demonstrate certain facts, or in the event that legal claims are pursued or evidence needs to be secured.

7. Your personal data may be processed by automated means but shall not be subject to profiling.
8. Personal data collected within the call recording system may be transferred solely to law enforcement authorities or other authorised bodies.
9. Personal data collected under the voice recording system shall not be transferred outside the EU.
10. Your personal data shall be stored for the period necessary to achieve the objectives referred to in Section 6, and thereafter for the period and within the scope required by generally applicable laws.
11. You may exercise the following rights with respect to the processing of your personal data:
 - the right to confirm whether you are the data subject;
 - the right to rectify, erase, and restrict the processing of data;
 - the right to lodge a complaint with the President of the Personal Data Protection Office if you believe your personal data are processed unlawfully