

## Q&A

### 1. How the deliver the in-kind assistance?



### 2. Who will be a consignee of the cargo?

The consignee of the incoming aid is the Emergency Service of Ukraine, however, due to the situation in Ukraine the State Fire Service of Poland was asked to provide support with collecting and logistic. In the warehouse, the Ukrainian representatives should be present to confirm donations. If the situation will not allow, we will take all gathered donation forms to the border where a representative of ESE of Ukraine signs them and we will come back to you with the scann.

### 3. What is needed?

The list of the requested equipment by Ukraine you can find below. No quantity limits were set up.

- thermal cameras,
- power generators,
- fire-fighting pump units,
- portable high-pressure water pump units,
- floating pump units,
- firefighter turnout gears,
- firefighter hoods,
- firefighter gloves,
- firefighter boots,
- firefighter helmets,
- flashlights,

hydraulic rescue equipment,  
technical rescue equipment (ie. chainsaws, circular saw, etc.)  
satellite phones,  
fire trucks.

**4. I have other goods to donate (not from the list, ie. blankets and sleeping bags), can I send it to you as well?**

No, we accept only donations from the list. All other donations should go through [www.pomagamukrainie.gov.pl](http://www.pomagamukrainie.gov.pl)

**5. What kind of documentation we should prepare?**

For us most important is the equipment list and pro-forma invoice (donation form). It will helps us to smoothly proceed with incoming cargo as well as can give us a hint how much cargo space we need. Documents are available at: <https://bit.ly/3xCsszr>  
Below you can find an example of the documentation:

Pro-forma invoice (donation form):

**EXAMPLE**

State Fire Service  
of Poland

Date: 04.03.2022

PRO FORMA INVOICE No 1

Donor:  
State Fire Service of Poland

Consignee:  
State Emergency Service  
of Ukraine

No	Full Name	Handling units		Weight	Value
		Q-ty	Unit type	[kg]	[EUR]
1	Firefighter boots	100	pair	80	20000
2	Floating pump units	5	pc.	140	50000
3	Thermal cameras	2	pc.	5	5000

Issued by:



Consignee:

Equipment list part 01:

No.	Equipment category	Detailed description of goods	Quantity [pcs]	Volume [m3]	Weight [kg]	Value [EUR]	Pallet No (corresponding with excel file No 2)	Remarks
1	firefighter boots	Lether boots, Haix Fire Eagle	100	4	80	20000		1
2	floating pumps unit	M-4/2 Niagara 1 pump	5	9	140	50000	2,3,4	
3	thermal cameras	FLIR seria TGxxx	2	0,2	5	5000		1
4								
5								
6								
7								
8								
9								
10								

Equipment list part 02:

	A	B	C	D	E	F	G	H
1								
2	<b>Shipment details</b>							
3								
4								
5	Pallet No.	Equipment category	Detailed description of goods	Quantity [pcs]	Volume [m3]	Value [EUR]	Remarks	
6	1	firefighter boots	Lether boots, Haix Fire Eagle	100	4	20000		
7	1	thermal cameras	FLIR seria TGxxx	2	0,2	5000	packed together/ separate boxes	
8	2	floating pumps unit	M-4/2 Niagara 1 pump	3	3	10000		
9	3	floating pumps unit	M-4/2 Niagara 1 pump	3	3	10000		
10	4	floating pumps unit	M-4/2 Niagara 1 pump	3	3	10000		
11								
12								
13								
14								

**6. Do you take any commission for storage cargo in the warehouse or for the transport from the warehouse to the border?**

No, our services are out of charge. The idea of the hub is to facilitate the best possible coordination of incoming donations and swift handover to our Ukrainian counterparts due to limitations at the border and the limited logistic capacities available on the Ukrainian site.

**7. Can we arrange the donation directly to Ukraine by ourselves?**

Yes, you can do that, but we will not be able to support you with logistics and the border crossing procedures. Moreover, you will need to identify a consignee of your donation and prepare the pickup of the cargo from the border by the consignee.

**8. Are you interested in purchasing the equipment?**

No, we are not.

Contact to us:

[Aid4ua@straz.gov.pl](mailto:Aid4ua@straz.gov.pl) – priority

Info-line (available from 8:00 AM to 8:00 PM) in English

phone: +48 47 722-30-01

mobile: +48 885-040-015

**If you have any questions please send them first via dedicated email. Due to the load of work, we can't guarantee that phone calls will be answered immediately.**